

The Developmental Disabilities System in Orange County

Overview & Recent Changes July 2018

Presented By:

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Thank You for Taking Time to
View This Presentation

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Today's Presentation

The Role of the County Department of
Mental Health

Characteristics of People Supported

Types of Supports and Services

Funding

Access & Eligibility

Systems Transformation

Role of County Government

NYS Mental Hygiene Law

Counties are charged with fiscal and programmatic oversight, planning, and coordination of service needs for people in three areas:

Chemical Dependency, Developmental Disabilities and Mental Illness

Role of County Government

In Orange County, the Department of Mental Health is the designated “Local Government Unit “ under this law

Developmental Disabilities Division

- Advocate for individuals, families & providers
- Promote and facilitate provider and cross systems collaboration
- Facilitate service planning for those with complex needs
- Create initiatives and strategies to address identified needs, gaps in services and barriers to service delivery

Developmental Disabilities Division

- Facilitate mediation and problem solving
- Promote system-wide continuous quality improvement efforts
- Support provider workforce recruitment and development
- Promote and provide training on evidenced based practices

Developmental Disabilities Division

- Assist with NYS service eligibility process
- Provide ABA-based clinical support for children and young adults on the autism spectrum, families
- Provide technical assistance & guidance
- Provide information, outreach and training to the public

HOW?

Work closely with:

NYS Office for People with
Developmental Disabilities

&

Orange County Based Providers

Framework of WELCOME Orange

WELCOME Orange

- **Working to**
- **Encourage**
- **Leadership and**
- **Collaboration**
- **Of**
- **Multi-Disciplinary Service Providers**
- **Enhancing healthy living in Orange County**

WELCOME Orange

- **A philosophy for the work we do together with our community-for our community**
- System wide quality improvement partnership using evidenced based principles involving all levels of an agency, organization, entity
- **Changing the way people in need of support experience “the system”**

WELCOME Orange

- Complexity capable, welcoming, hopeful regardless of presenting issues or needs
- Connecting people with resources available through partner agencies
- Recognizing what it takes to get to the point of asking for help
- Understanding stages of change
- Meeting people where they are today

WELCOME Orange

- Collaboration of agencies and organizations whose doors are always open regardless of presenting issues or needs
- Commitment to connecting people with resources available through partner agencies
- Improved access in a welcoming environment resulting in better outcomes

Developmental Disability?

Qualifying Conditions –One or More

Cerebral Palsy

Epilepsy/Seizure Disorders

Neurological and Chromosomal Disorders

Autism Spectrum Disorders

Intellectual Disability (IQ below 70)



Onset Prior to Age 22 &

Lifelong & Substantial Support

Not a Developmental Disability

Examples

- Visual or Hearing Impairment
- Bi-Polar Disorder
- Spinal Cord Injury
- Parkinson's Disease
- Lupus
- Special Education Classification, e.g., Other Health Impaired, Multiply-Disabled, etc.

Common Misconceptions About Who Can be Supported

Must Have an Intellectual Disability
(formerly known as mental retardation)

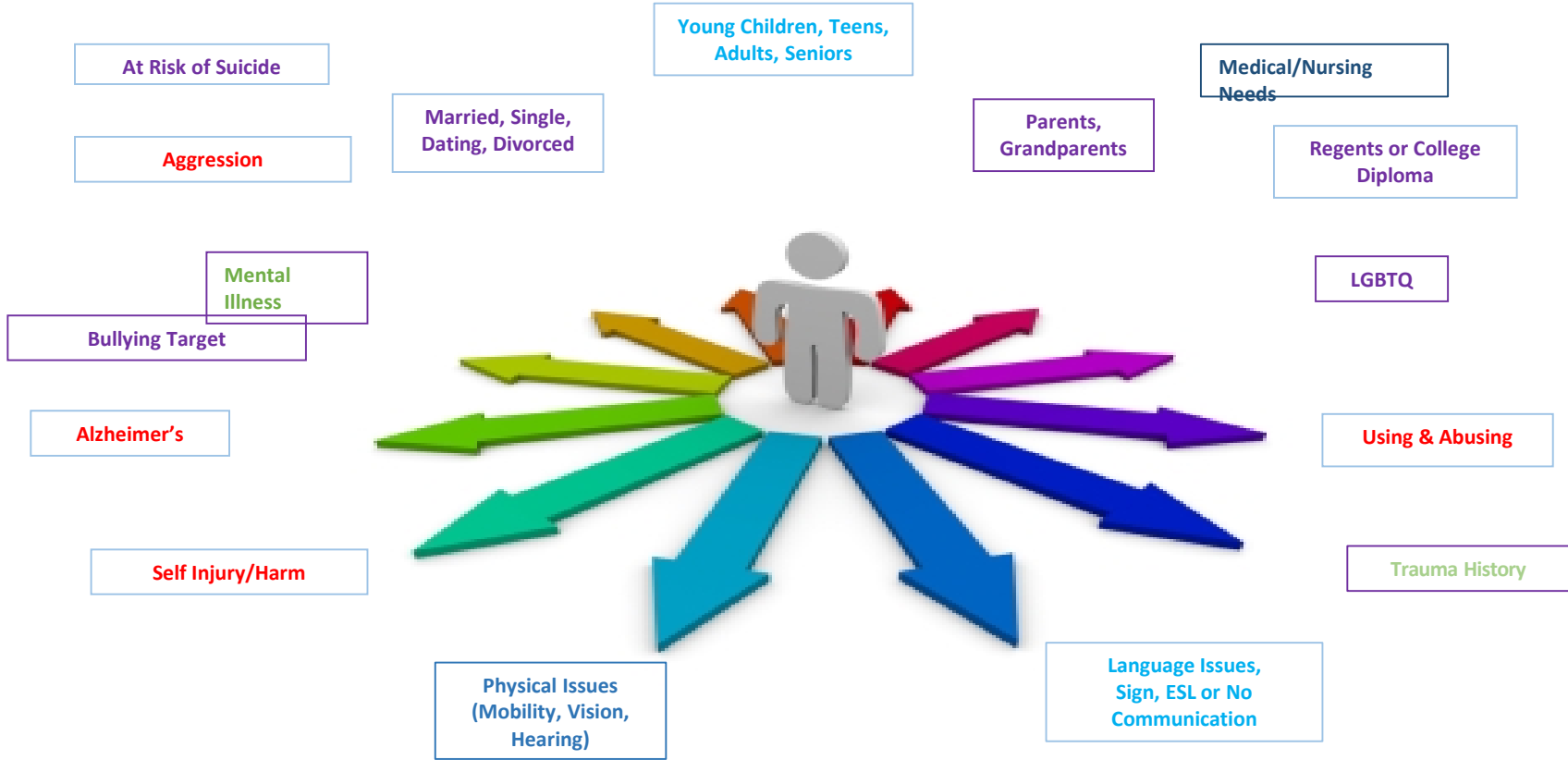
Services Are For Adults

Services Are Entitlements

FACTS

- people supported-normal or even high IQs
- many children receive services and supports
- services are not entitlements
- having a developmental disability does not equate to OPWDD eligibility
- some people have multiple developmental disabilities
- many also have a mental illness
- a smaller number struggle with substance abuse or addiction

Complexity Wheel



The System in Orange County

The system is large, diverse and complex.

Services are delivered through a network of non-profit, state and county providers.

\$\$\$\$\$Funding\$\$\$\$\$

Medicaid

The New York State Office for People
with Developmental Disabilities
(OPWDD)

County Government-Orange County
Department of Mental Health

The Developmental Disabilities System in Orange County

How Can We Help?

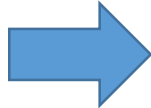
- Give caregivers a break, support and training
- Ease the family stress and pressure
- Promote skill building
- Reduce problem behavior
- Add structure to the home environment
- Provide meaningful social and recreational activities
- Provide housing and potential employment opportunities

What Does the System Offer?

Long Term Care, Specialized Supports & Meaningful Activities Across the Lifespan
(children and adults)

Support, Respite and Educational Opportunities for Family Members

Types of Supports

- Advocacy, Information and Referral
- Educational Advocacy
- ~~Service Coordination~~  Care Management
- Recreation and Social Activities
- Educational Opportunities & Support Groups
- Assistance with Challenging Behaviors

Additional Supports

- Financial Assistance for Families
- Individually Planned Supports (skill building, caregiver relief, home modification)
- Adult Day Services & Work Supports
- Housing Options and Supports
- Supports for Individuals that are Pregnant or Parenting

System Does *Not* Offer

Emergency Placement

Medical, Mental Health, Therapies* or
education services

System is **not a panacea** for solving
every family issue-other systems are
available

*some exceptions

System Does *Not* Offer

The Developmental Disabilities System
does not provide Medicaid (MA)

To obtain MA, an individual must be eligible
for MA on their own

OR

OPWDD eligible, in need of and approved for
a MA funded service

Specialized Services

- Individually Planned Supports
- Adult Day Services & Supports
- Housing Options and Supports
- In- Home Respite and Skill Building
- Environmental Modifications
- Adaptive Equipment
- Supports for Pregnant or Parenting

GO TO

www.orangecountynyddconnection.com

Systems Transformation

Pushes and Pulls Causing Many Changes

- NYS Medicaid Re-Design Team Recommendations
- Centers for Medicare & Medicaid Services
- Olmstead Decision
- Fiscal Realities & Sustainability

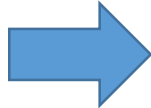
Systems Transformation

Moving Toward Managed Care

Benefits to Individuals

- More Flexibility
- Greater Accountability
- Better Use of Funding
- Consistent Approach to Access & Authorization
- Increased Agency Collaboration & Consolidation
- Value Based Payment
- Conflict Free Care Management
- Fewer Segregated Settings
- Workshop Re-Design & Closure
- Increased Employment
- Increased Control of Services
- Wider Array of Supports
- Expectation of Outcomes vs. Ongoing “Forever” Services
- True community integration, not just community exposure

Types of Supports

- Advocacy, Information and Referral
- Educational Advocacy
- ~~Service Coordination~~  Care Management
- Recreation and Social Activities
- Educational Opportunities & Support Groups
- Assistance with Challenging Behaviors

Transition to Managed Care Starts with Health Homes for People with Developmental Disabilities

A 'Health Home' is not a physical place; it is a group of health care and service providers working together connect Medicaid recipients to services needed to stay healthy. Everyone enrolled will have a care manager that develops a care plan that maps out the services and supports needed including: health care, behavioral health (mental health and substance abuse), medications, assistance with housing and social services.

Separates the “management of care
from the provision of services”

Health Homes for People with Developmental Disabilities

Health Homes=“Care Coordination Organizations” (CCOs)

New Entities Led by OPWDD Service Providers

Will Coordinate & Connect Enrollees to OPWDD Services

Plus

- Health Care
- Behavioral Health (mental health substance abuse)
- Medications
- Assistance with Housing and Social Services

CCOs—Effective July 1, 2018

Seven Designated CCOs Statewide

Four Serving Orange County

Advanced Care Alliance

Care Design-NY

LIFEPlan

Tri-County Care

Three Year Designation

CCO COVERAGE MAPS

- [CCO Coverage Areas](#)

Core Orange County Providers of MSC and Other Supports

ACCESS: Supports for Living ● Ahivim ● Capabilities Partnership
Chemlu ● Crystal Run Village ● Greystone Programs
Hamaspik ● IKAN ● Independent Living
Inspire ● Jewish Family Services
Mental Health Association in Orange County ● Rayim
The Arc of Orange

These Providers Have Partnered with a CCO.

Health Homes

Effective July 1, 2018

Medicaid Service Coordination (MSC) Ends

Health Home Care Management Begins

MSCs from Partner Providers are Employed (or Temporarily “Leased” Year One Only) by CCOS

TYPES OF CARE MANAGEMENT

Comprehensive Care Management

Monitors Health & Safety

Develops a Care Plan and

Reviews Bi-Annually

Coordinates & Connects Cross

System Supports & Services

- OPWDD Services
- Health Care (Medical & Dental)
- Behavioral Health (mental health substance abuse)
- Assistance with Housing, Social Services and More

Basic HCBS Plan Support

Monitors Health & Safety

Develops a Care Plan and

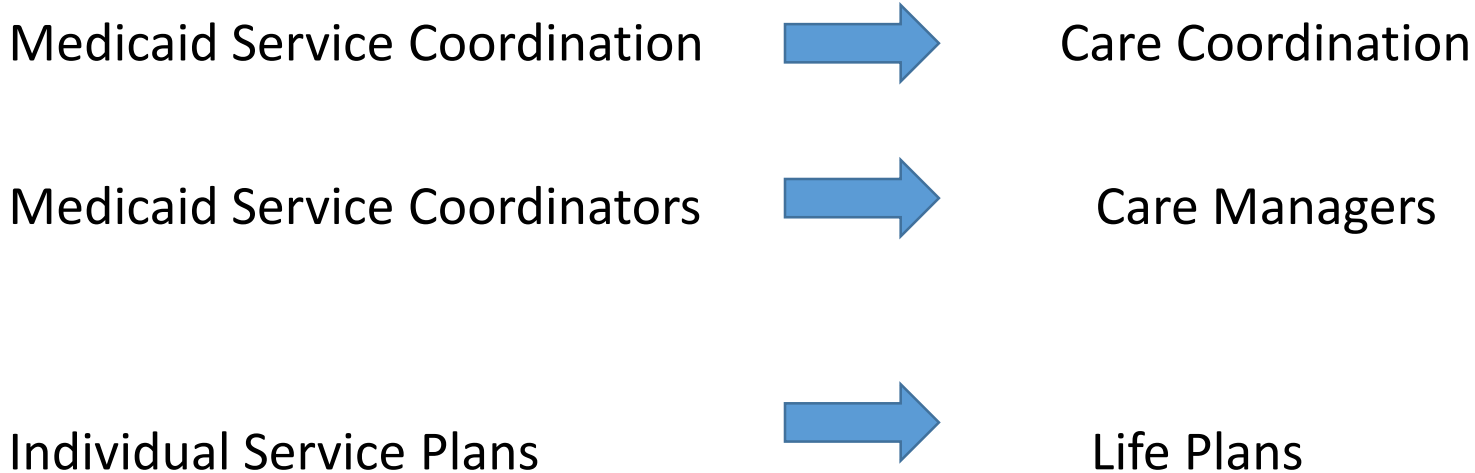
Reviews Bi-Annually

Coordinates & Connects

OPWDD Supports & Services

Name & Status	Area Served	OC Providers
Advanced Care Alliance Non-Profit	Lower HV, NYC, LI	Ahivim Rayim
Care Design-NY For Profit	Eastern NY from Canadian Boarder to LI; 30 counties	ASFL Greystone Jewish Family Services The Arc of Orange
LIFEPlan For Profit	38 counties From Tioga, Thompkins and Cayuga to the east except LI, NYC	CRVI Independent Living Inspire MHA
Tri-County Care Non -Profit	Upper HV to NYC, LI 25 counties	Capabilities Hamaspik IKAN

Effective July 1



Individuals Choose a CCO

Orange County Providers Cease MSC Operations but Continue to Provide All Other Services and Supports

Most MSCs Employed by a Local Provider on June 30th Become Employees of a CCO July 1

ACCESS

OPWDD Eligibility is Required for Most
But NOT All OPWDD Supports and
Services Funded or Certified by OPWDD

Exceptions: Refer to
www.orangecountynyddconnection.com

OPWDD's Front Door Process

New Individuals must go through the OPWDD Front Door Process which includes:

- Eligibility deeming and orientation; and
- Assessment of need; and
- Service authorization

Eligibility Deeming

If the service needed requires OPWDD eligibility, this is key to moving forward.

- formal, multi-level review process
- additional information may be requested
- notification of status sent
- often lengthy process
- most people need assistance

NYS OPWDD Eligibility

Qualifying Diagnoses or Condition(s)
resulting from an
assessment/evaluation

Cerebral Palsy

Epilepsy/Seizure Disorders

Neurological and Chromosomal Disorders

Autism Spectrum Disorders

Intellectual Disability (IQ below 70)

Eligibility Criteria

Documentation of a qualifying diagnosis
or condition ***plus***

Onset prior to age 22 ***plus***

Life long, substantial needs

Some people may have a qualifying
diagnosis but NOT meet the other
criteria

Documentation for Eligibility

Current & Comprehensive (not abbreviated) Measure of Intellect

- must be an OPWDD accepted tool
- must be valid

AND

Current Measure of Adaptive Behavior for IQ 60+

- must be an OPWDD accepted tool
- assessed without adult prompts or intervention

AND

Social History

For children, the Psycho-Educational Evaluation completed by the school psychologist often includes all three of these requirements

Documentation for Eligibility Continued

Additional Required Documentation

Physical Within a Year

AND

If there is no intellectual disability (IQ below 70), an assessment that identifies another qualifying diagnosis or condition such as Autism Spectrum Disorder, Cerebral Palsy, etc. with a narrative describing how the criteria is met.

AND

Documentation of Onset Prior to Age 22

Documentation for Eligibility Continued

NOT Acceptable

- Note or letter listing the diagnosis or condition
- Reference to a *potential or history of* diagnosis
- School classification
- Mental health or substance abuse program document referencing a developmental disability

Re-Determination of Eligibility

Eligibility is Lifelong and Portable Within NYS Except:

Young children receive ***provisional*** eligibility with re-determination required by age ***eight***

A break in service may require re-determination
e.g., incarceration, residential school placement, etc.

The Front Door

EAA

Eligibility, Assessment & Authorization

- Eligibility Deeming ✓

Attend an Orientation Session

Select a CCO and type of Care Management

- Assessment of Need (interview process)

- Service Authorization

The Front Door

EAA

Eligibility, Assessment & Authorization

- eligibility deeming ✓
 - go to orientation ✓
 - select a care coordination organization ✓
 - assessment of need ✓
 - service authorization ✓
-

Service Authorization  Service Delivery

Service Authorization

Service Delivery

Additional Steps

- Apply and Be Approved for NY Medicaid Enrollment
- Meet Criteria for Level of Care
- Be Enrolled in NYS OPWDD's Home & Community-Based Medicaid Waiver

NOW WHAT?

CHOOSE YOUR PATH

Self Direction -A Great Option

design, control and manage a unique plan of services based on needs and goals

- Mix and Match Services and Supports
- Employer and/or Budget Authority & Oversight
- Decide When and How Delivered
- Self-Hire or Agency-Hired

Go to www.opwdd.ny.gov for more information

Next-Workforce Issues

Present a Barrier to Service Delivery

Providers are Challenged

Recruiting Potential Staff

Retaining Staff

All Sectors of the Workforce

National Workforce Crisis


NYS Justice Center

Minimum Wage Increase

Orange County Community Supports Initiative (OCCSI)

A Collaborative, Systematic Approach to Optimize Delivery of Quality Supports to Children and Adults with Developmental Disabilities

Goals

 Number Unserved & Under-Served by Managing the Need As a System

Improved Accountability

Deliver Quality Services Matched to Complexity With Rates of Pay Tied to Skill

Increased Competence

Build Capacity Required to Meet the Demand

Increased Ability to Support More People

OCCSI PARTNERS

Expecting & Welcoming People with Complexity
Committed to Implementing Substantial, System-Wide
Operational Changes to Improve Delivery of Quality
Supports

Access : Supports for Living	Crystal Run Village	Greystone Programs
Inspire	The Mental Health Association of Orange County	The Arc of Orange
Orange County Government		

Additional Steps Depend on Service Type

If Seeking Residential Support in a Certified Setting,
Submit a “Certified Residential Opportunities
Residential Referral” Request to the Hudson Valley
DDRO (see forms section at
www.orangecountynyddconnection.com)

If Seeking Respite and/or Community Habilitation
(including the Coordinated In-Home Supports
Project) to be Delivered by an OCCSI Partner, Submit
a Profile and Supporting Documentation.

For more information go to
www.orangecountynyddconnection.com

PROVIDERS

- Select Who To Work With
- Ability to Change Providers
- Work with Multiple Providers
(For Any One or More Supports & Services)

OTHER IMPORTANT CONSIDERATIONS In Addition to OPWDD Supports

Transition Planning

Guardianship, Wills, Trusts

Generic Services

Today's Presentation

Overview of the County's Role

Overview of the System

Service Providers & Funding

Specialized Services

Access & Eligibility

Systems Transformation

Thank You!

www.orangecountynyddconnection.com

Orange County Department of Mental Health
291-2600

NYS OPWDD
Hudson Valley Developmental Disabilities
Regional Office
695-7300